

Office of the Illinois State Treasurer Michael W. Frerichs

JOB OPPORTUNITY ANNOUNCEMENT

Job Title: Office Coordinator
Division: Unclaimed Property

Union: AFSCME

Location: Springfield, Illinois

Salary: \$40,800/annual pursuant to AFSCME Collective Bargaining Agreement

Overview: This is an administrative support position in the Reporting Section that assists in receipt, tracking, editing and processing of holder remittances into the unclaimed property database. The primary goal of this position is to ensure property is accurately entered into the database ensuring that property is accounted for and available for return to owners. Attendance is an essential function of this position.

Duties and Responsibilities:

- Assists with updating and correcting the holder database.
- Ensures that changes in holder status, name and location are recorded for processing and future mailings
- Identifies and adds new holders to the database, screens information to ensure holders meet appropriate criteria.
- Receives and records unclaimed property annual reports into unclaimed property database. This includes
 opening and sorting mail; ensuring that all checks and stock certificates are appropriately attached to reports sent
 to the Fiscal Operations Division.
- Codes, edits and verifies accuracy and completeness of unclaimed property reports submitted in electronic format into the unclaimed property database.
- Makes phone calls or sends follow up emails to holders not in compliance with the reporting procedures and appropriately noting actions under the Report ID.
- Communicates with holders regarding incomplete report information discovered in editing.
- Answers questions from holders concerning the correct procedure for filing and submitting unclaimed property.

Requirements/Qualifications: Requires proficiency with Microsoft Office Products, strong communication and organizational skills and the ability to maintain satisfactory working relationships with all levels of staff and the public. Familiarity with the Unclaimed Property Act preferred.

Education and Work Experience: Associate degree desired; three (3) or more years related office experience, and two (2) years customer service experience; OR any equivalent combination of experience and training that provides the required knowledge, skills and abilities to carry out the duties of the position.

Application Process: Send a completed employment application, a letter of interest and resume via email to:

Chief Operating Officer

Email: HR@illinoistreasurer.gov

http://illinoistreasurer.gov/Office of the Treasurer/Employment Opportunities

Equal Employment Opportunity Employer • Applicants must be lawfully authorized to work in the United States. Posting Dates: May 6, 2019 – May 20, 2019

State Capitol Room 219 Springfield, IL 62706 Phone: (217) 782-2211 Fax: (217) 785-2777 TTY: (866) 877-6013 James R. Thompson Center 100 West Randolph Street Suite 15-600 Chicago, IL 60601 Phone: (312) 814-1700 Fax: (312) 814-5930 TTY: (866) 877-6013 Illinois Business Center 400 West Monroe Street Suite 401 Springfield, IL 62704 Phone: (217) 782-6540 Fax: (217) 524-3822 TTY: (866) 877-6013 Myers Building
One West Old State Capitol Plaza
Suite 400
Springfield, IL 62701
Phone: (217) 785-6998
Fax: (217) 557-9365
TTY: (866) 877-6013