

For Immediate Release:
September 28, 2020

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Secretary of State Jesse White and Treasurer Michael Frerichs Announce Extension: E-Check Payment Processor Fee Now Waived Through Dec. 31, 2020

Renew online now and avoid facility lines

Illinois Secretary of State Jesse White and Treasurer Michael Frerichs have successfully partnered with National Cash Register (NCR) – the Treasurer's approved payment processor company – to remove the e-check payment processing fee through the year 2020. This is part of an ongoing effort by White to encourage online transactions with the Secretary of State's office at www.cyberdriveillinois.com.

"Don't wait, renew online by e-check," said White. "By renewing your vehicle registration or obtaining a duplicate driver's license or ID card online by e-check through December 31, you won't have to visit a Driver Services facility and wait in line. This will save you money and time. I commend Treasurer Frerichs for his efforts in working with NCR to make this happen."

Since the payment processor fees were first waived on May 5, the number of transactions conducted online and paid with e-checks have nearly tripled compared to the same time frame in 2019.

<u>Time Frame</u>	<u>E-check Transactions</u>
May 5-Aug. 31, 2020	257,940
May 5-Aug. 31, 2019	91,618

This e-check payment processor fee will be waived for the following online services:

- renewing a vehicle registration;
- obtaining a duplicate driver's license or ID card; and
- renewing a driver's license with the Safe Driver Renewal program.

"We are pleased to work with Secretary White and NCR to continue waiving the processing fee for e-checks," Frerichs said. "We hope this encourages more people to consider online transactions through the Secretary of State's website while we follow the social distancing guidance from state and federal health officials during this pandemic."

Paying with an e-check is simple. Customers visit www.cyberdriveillinois.com to begin their transaction. Then they are automatically connected to NCR where they provide their routing number and bank account number on the secure payment page. After the transaction is completed and the e-check is verified, the Secretary of State's office will begin the process of mailing the vehicle registration sticker or DL/ID card. Even though White extended expiration dates until Feb 1, 2021, for driver's licenses and ID cards, he strongly encourages customers to renew online if they are able to do so. Vehicle sticker renewals remain extended until Nov. 1, 2020.

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