### **Illinois Secure Choice Savings Program**



# **INVESTMENT and ADMINISTRATIVE CONSULTING SERVICES**

Wendy Carter, Vice President, Defined Contribution Director Peter Gerlings, CFA, CAIA, Senior Vice President Tim Barron, CAIA, Senior Vice President, CIO

December 14, 2016

 $\star$  Segal Rogerscasey

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We are honored to have been selected by Illinois Treasurer's Office as a finalist candidate in your search for a trusted advisor for the Illinois Secure Choice Savings Program.

This discussion guide presents highlights from our detailed proposal, as well as information about our qualifications to serve the Illinois Treasurer's Office.







### Introductions

**Understanding Your Needs** 

**Client Focused Expertise** 

Appendix



## Technical Resources

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25+ person dedicated investment research team

## Industry Expertise

47 years of institutional experience

## Right Size Firm

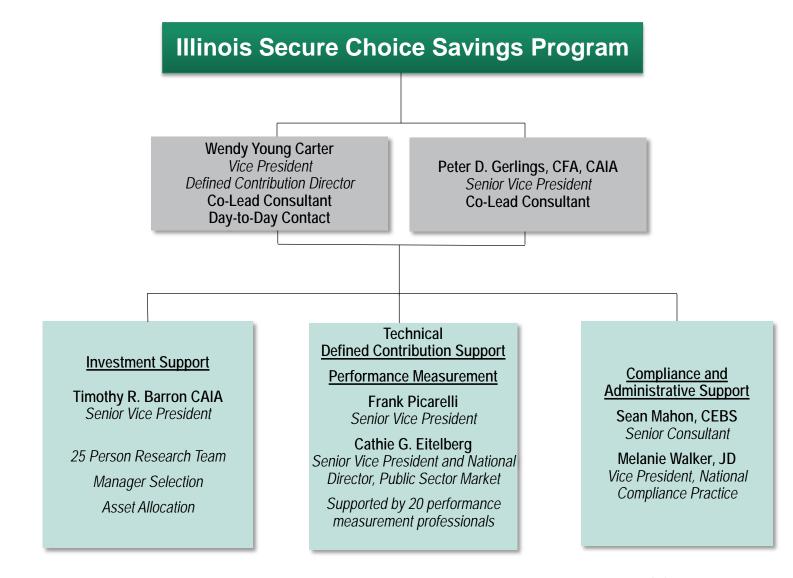
\$400 billion AUA & AUM

Proof statement demonstrating our ability to identify superior investment managers

300+ Total Clients 165 Defined Contribution Plans Industry leading research team Proactive customized services

A partnership of trust with a track record of success







- >We have been directly involved in Secure Choice at a deep level
  - We believe that our experience is unparalleled
  - We strongly believe in your mission and the social good that will result

### >We are the right size

- This assignment matters to us and you would be an important client
- We are an independent employee-owned firm that has the breadth of investment, administrative, and benefit resources needed

### Our strengths mean we are able to meet your aggressive time line



### Introductions Thought Leader in State Run Retirement Plans

- Credibility
  - Direct experience with Payroll IRA Retirement Plans
  - National experience and reputation
  - Senior team expertise with defined contribution experience and familiarity with retirement industry
  - Active participation in retirement associations
  - In touch with emerging developments
  - Similar national, international and state-level programs
- Relevant experience with similar projects
  - Oregon Retirement Savings Plan
  - NCPERS (Secure Choice) <u>www.retirementsecurityforall.org</u>
  - Ohio Public Employees Retirement System
  - Maryland Secure Choice Task Force
  - California Secure Choice Program Feasibility Study



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Helping You Make Decisions

### **A Tradition of Trust**

### Introductions

## **Understanding Your Needs**

Client Focused Expertise

Appendix



## Understanding Your Needs What Distinguishes Us

- > We understand and believe in the purpose of these plans
- Providing opportunities for employees who would not otherwise to be able to save easily, conveniently and at a low cost
- We realize the Program needs to be rolled out with a trusted and experienced partner with the capability and commitment to onboard thousands of employers
- > As the saying goes, "there is only one chance to create a good first impression"



Unparalleled experience with emerging solutions for employees without access to employer-sponsored plans



## **Understanding Your Needs** *Demonstrated Experience and Capabilities*

- > Big picture retirement issues
  - Original Secure Choice Plan design consultant
  - Expert in participant and employer change communications
  - Leader in plan design and funding architecture
- > Similar individual participant account retirement program experience
  - The Oregon Retirement Savings Program operational design consultant as well as ongoing program administrative and investment consultant
  - California Secure Choice
  - feasibility study
  - §3121 plans

- Multi-employer plans
- State-wide defined contribution programs
- > Understand Illinois' challenges
  - Unique program offering
  - Likely early to market with "direct" model
  - Variety of key stakeholders
  - Investment design for a large pooled program structure



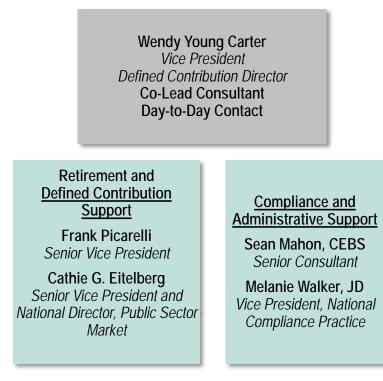


## Understanding Your Needs Hit the Ground Running

- Experienced administration and operations team
- > Able to meet service provider RFP process challenges
  - Short timeline

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- Managing outreach to ensure bidder universe has a full understanding of expectations
- Preserving integrity of public service procurement in processes that require the need for alternative solutions
  - Informed to fully understand and vet proposed highly customized service approaches
  - Accounting for detailed technology applications development, e.g., portal and custom web applications
  - Conducting the process with stages
    - » Initial expression of interests
    - » Pre-qualification stage (Intent to Bid)
  - Comparing conceptually different approaches or "apples and oranges"
    - » Evaluation criteria, weighting and scoring criteria to consider all variables and differences
    - » Bidder fee proposals modeled under various scenarios and assumptions



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## Understanding Your Needs Hit the Ground Running

### Service provider RFP

- > High level operational design / services
  - Employer

- Program registration
- Payroll and contribution remission
- Auto enrollment and escalation
- Employee
  - One account per participant
  - Self-service
  - Reduce paper
  - Meaningful and effective information
- A project plan that
  - Allows for modifications as information is received
  - Provides clear operational guidelines and expectations for all services
  - Defines communication services at all levels
    - Market awareness
    - Employer and employee
  - Outlines enforcement and compliance requirements
- > Able to meet your timeline



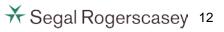


## Understanding Your Needs Keys to Success

### **Lessons Learned**

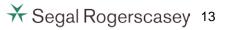
- > Need clear operational guidelines and expectations for all services particularly for contributions and other data coming from multiple payroll locations as well as the portal application
- > General perspective on tasks that are be handled by the employer or the payroll service provider and safeguards that will reduce errors and participant confusion
- Fully define communication services to support to the various employers, including educational materials and tools, call center support, on-line chat capabilities and other customer service tools
- > Have online presence, functionality, and support services, including security information and specific commitments in the event of a breach as well as the certification of accounts in conformance with IRA requirements.
- > Understanding of potential reception by employers/employees to the new Program, including the communications, assistance and services that can minimize initial disruption and maximize plan satisfaction on an ongoing basis





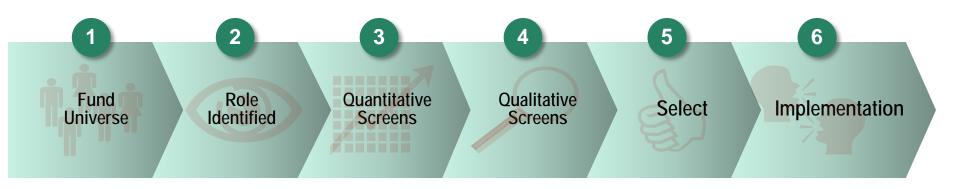
- > We have technology resources to evaluate the various administrative and operational components that will be critical
  - Our technology group is able to develop portals and web applications
  - We can assist in structuring and evaluating those services which are critical to the success of offering a program to thousands of employers
- Our previous work has given us a strong foundation in taking payroll IRAs to the next stage
  - We understand the operations and parameters of payroll IRA programs
    - Operations

- Account balance recordkeeping and associated processes (contributions, withdrawals)
- The mechanics of auto-enroll and auto-increases processes



### Understanding Your Needs Select Low Cost and Simple Funds

### Identify best-in-class investment options



- > Meet to address the criteria for conducting the search
- > Screen funds in accordance with selected criteria
- > Analyze and differentiate the best of class alternatives
- > Provide fund evaluation report and recommendations
- > Work with service provider to implement new fund offering



## **Understanding Your Needs** Focus On Cost, Simplicity and Maximum After-Fee Performance

- Low-cost, passive index funds are a core component of nearly all of our defined contribution client fund options
  - Complemented where appropriate with active managers with superior net-of-fee performance potential
  - Especially in a low return environment, fees can make an enormous difference with respect to retirement preparedness
  - Segal not only is able to evaluate, recommend and monitor low-cost passive strategies to its defined contribution clients, we also use our \$500+ billion in assets under advisement as leverage to negotiate fee savings wherever possible
- > We view index funds as broad market proxies, and therefore that index funds should have very low tracking error relative to their respective benchmarks
  - For example, we would expect an index fund benchmarked to the S&P 500 to have very little deviation in returns relative to the S&P 500
  - For equity strategies, this is usually easily accomplished, but for fixed income and international strategies, there are greater challenges
- > Behavioral research shows participants are overwhelmed by large numbers of options
  - Participants are often unsure of their financial and investment knowledge
  - Many are uncomfortable with their ability to select funds successfully
  - Accordingly, we strongly believe that fund lineups should be as streamlined as possible
     Kegal Rogerscasey 15

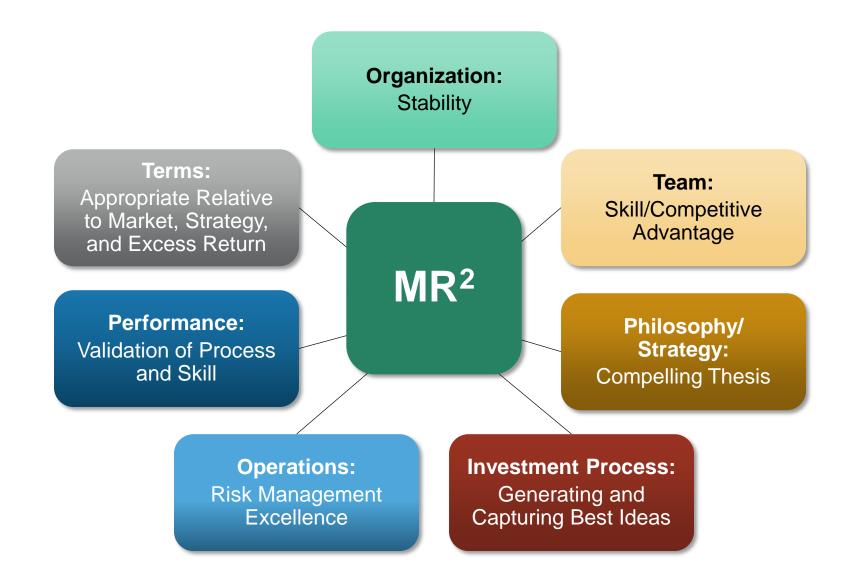
### Understanding Your Needs Focus On Cost, Simplicity and Maximum After-Fee Performance

### Low Cost, Scalable Investment Vehicles

- > U.S. Equity Index Funds
- > Target Date Funds
- Cash Vehicles
- > MyRA Capital Preservation Vehicles
  - Principal-protected savings vehicle promoted by US Treasury Department
    - Earns 10-year Treasury Yield
      - » Currently around 2.5%
      - » Much higher than government money market funds
    - For up to \$15,000 in individual investor assets

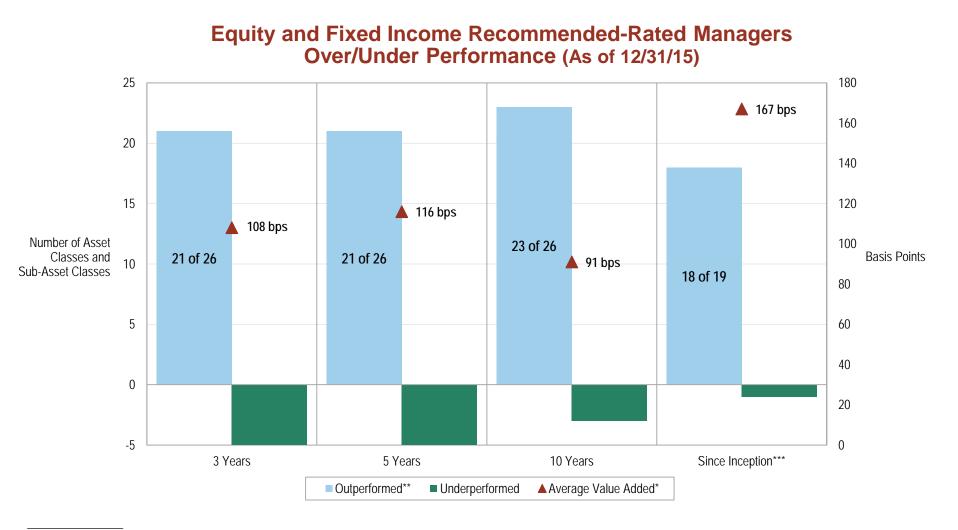


### Understanding Your Needs Identifying Top Tier Fund Options





## Understanding Your Needs Track Record of Success



<sup>\*</sup> The average value added represents results calculated as geometrically-linked average returns of Recommended-rated managers less the performance of representative passive benchmarks. Returns are presented gross of fees. Past performance does not guarantee future results.

\*\*\* Inception January 2000



<sup>\*\*</sup> Represents number of asset classes and sub-asset classes with positive outperformance for that period.

## **Understanding Your Needs** *Monitoring & Analysis*

### **Ongoing program monitoring**

- Continuous oversight of investment program
- > Continuous investment manager due diligence
- Provide independent research opinions and papers
- > Documentation of all meetings and decisions

### Performance analysis and reporting

- > Quarterly reporting
- > Assess performance against peers and benchmarks
- > Provide manager risk analysis
- > Fee and revenue sharing analysis



### SRC's expertise will help minimize risk. We will provide:

- Experienced guidance through the design, implementation and ongoing monitoring phases of the program
- Training & updates on trends/issues impacting Secure Choice programs
- Ongoing review and discussion of industry best practices on governance and oversight

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Introductions

**Understanding Your Needs** 

## **Client Focused Expertise**

Appendix



### **Client Focused Expertise** *Research Coverage: Stable Value Consulting*

**Stable Value Research Framework** SRC focuses on firms with an established presence in the stable value market as well as best in class investment products.

The research framework has two components:

- 1. Quantitative: Quantitative metrics are particularly important when evaluating stable value funds in order to capture the multiple layers of a bond portfolio with an insurance overlay, or wrap contract. The metrics assess the underlying investment portfolio, wrap contract execution and diversification.
- 2. Qualitative: The qualitative assessment requires in-depth discussions with the stable value teams, as well as leveraging SRC's proprietary manager research for a holistic view of the asset management firm.

QUANTITATIVE	QUALITATIVE
<ul> <li>Performance:         <ul> <li>Market value and book value performance</li> <li>Absolute, relative, peer group and market cycle performance evaluation</li> <li>Balanced risk/reward profile</li> <li>Crediting rate volatility</li> </ul> </li> <li>Asset Allocation:         <ul> <li>Asset class representation</li> </ul> </li> </ul>	<ul> <li>Underlying Investment Portfolio:         <ul> <li>Investment philosophy centered around conservative bond management</li> <li>Well-defined investment process</li> <li>If applicable, sub-advisory structure and manager due diligence process</li> <li>Active versus passive</li> <li>Risk management</li> </ul> </li> </ul>
<ul> <li>Asset class representation</li> <li>Credit quality distribution</li> <li>Diversification</li> <li>Wrap Contracts:</li> <li>Wrap provider exposure</li> </ul>	<ul> <li>Wrap Provider/Contracts:         <ul> <li>Underwriting provisions and investment guidelines</li> <li>Credit quality</li> <li>Commitment to the wrap business</li> <li>Wrap capacity contingent on asset management</li> </ul> </li> <li>People &amp; Organization:         <ul> <li>Established and reputable firm</li> <li>Experience managing asset allocation products</li> <li>Tenure and investment professional stability</li> <li>Alpha Rating—SRC's proprietary manager research</li> </ul> </li> </ul>
<ul> <li>Fees:</li> <li>Appropriateness given the wrap contracts and underlying fund structure</li> <li>Competitive within peer group</li> </ul>	



### **Manager Profile Report**

The T. Rowe Price Retirement Series ("TRP Retire") seek to address longevity and inflation risk by utilizing a higher equity allocation than the industry average. T. Rowe Price utilizes plan sponsor input, client relationships, participant behavior, and the participant database from its recordkeeping service to design target date fund objectives that balance the challenges of sponsors and participants. The Asset Allocation Committee meets monthly to discuss tactical asset allocation adjustments based on subjective relative valuations over a 6- to 18-month time horizon. TRP Retire allocates to the same 17 funds in all vintages and the 2010 to 2025 vintages have an additional fund allocation, the Inflation Focused Bond, to protect against inflation. Effective December 29, 2014, the T. Rowe Retirement Income Fund will change its name to T. Rowe Price Retirement Balanced Fund and maintain the static 40% equity and 60% fixed income allocation. Additionally, T. Rowe Price is suggesting plan sponsors consider the 2005 vintage as a default for participants born before 1942 and exclude the Income fund from the default program.

#### QUANTITATIVE

- Performance:
  - ✓ Strong performance post-2008 due to higher equity allocation
  - Materially greater risk (volatility) compared to peers

#### Asset Allocation:

- Broad asset class representation
- ✓ Well diversified along entire glide path
- Steady allocation to Real Assets starting at 4.5% in accumulation and decreasing to 2.45% at retirement
- Bond and stock inflation protection funds were added to the series in 2010
- Wrap Contracts:
  - ✓ S<sup>3</sup> Rating: C
  - All underlying funds are actively managed, with the exception of Equity Index 500 that tracks the S&P 500 Index
- Fees:
  - Competitive fee structure for a primarily active strategies; passive index fund utilized for U.S. large cap stock exposure due to market efficiency

#### QUALITATIVE

- Glide Path Methodology:
  - Well-defined portfolio construction process
  - Strategic asset allocation adjusts at the end of each quarter toward the target allocation at retirement
  - Gradual roll-down from accumulation to retirement compared to peers due to the "through" glide path to 30 years post-retirement

#### • Structure & Review:

- Structure is consistent with the objective to address longevity and inflation risk; increased probability of higher short-term volatility due to the equity allocation
- Monthly meeting to assess +/-5% tactical asset allocation adjustments

#### • People & Organization:

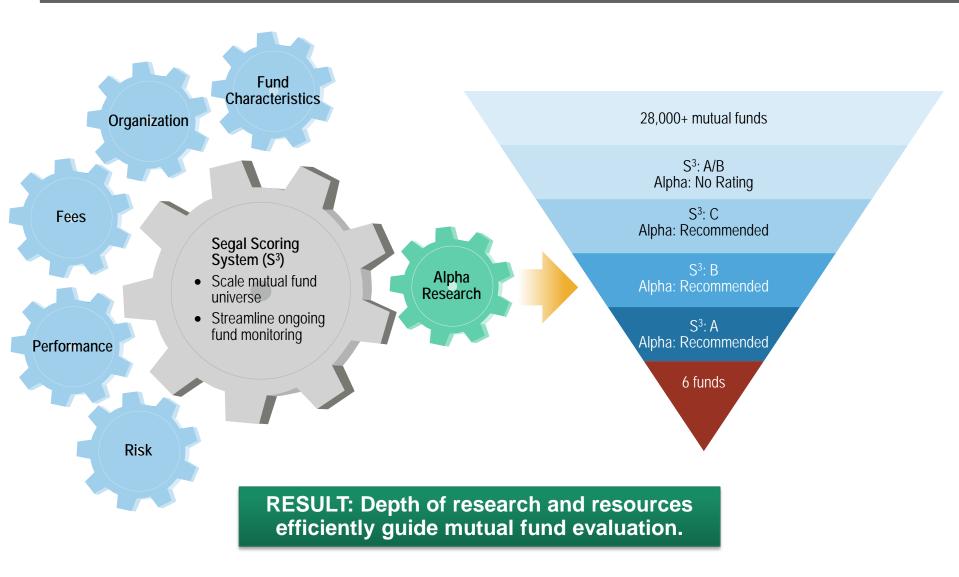
- ✓ Firm founded in 1937; headquartered in Baltimore, MD
- Asset Allocation Committee is chaired by Richard Whitney, director of Asset Allocation, with two Asset Allocation portfolio managers, five equity portfolio managers, three fixed income portfolio managers, and the vice chairman of the Board of Directors
- Long history of asset allocation strategies with the Retirement Funds launching in 2002
- ✓ Portfolio managers average 20 years of investment experience



\* NOTE: Information contained in this document is of confidential nature and may not be redistributed without the explicit consent and authorization of Segal Rogerscasey.

### **Client Focused Expertise**

### **Best-in-Class Mutual Fund Evaluation Process**





### Client Focused Expertise Best-in-Class Mutual Fund Evaluation Process

- SRC's proprietary quantitative mutual fund grading system provides the foundation for mutual fund evaluation
- > DC Research Team evaluates both qualitative and quantitative data
- > S<sup>3</sup> identifies and grades funds by evaluating equally weighted metrics in five main categories:
  - Fund Style/Characteristics
  - Manager Tenure
  - Investment Performance
  - Risk
  - Fees
- > Mutual funds receive grades:
  - A Above average
  - B Above average
  - C Average
  - D Watch List
  - F Terminate
- > Ratings evaluated on a semi-annual basis
- > Our Investment Committee provides oversight





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Our clients describe us as independent, objective, analytically rigorous, and trustworthy.

## **Questions and Discussion**

Thank you for your time.

### $\star$ Segal Rogerscasey

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### Peter Gerlings CFA, CAIA Senior Vice President pgerlings@segalrc.com 617-424-7357

### Timothy R. Barron, CAIA

Senior Vice President & CIO tbarron@segalrc.com 203-621-3633



### Introductions

**Understanding Your Needs** 

**Client Focused Expertise** 

**Appendix** 



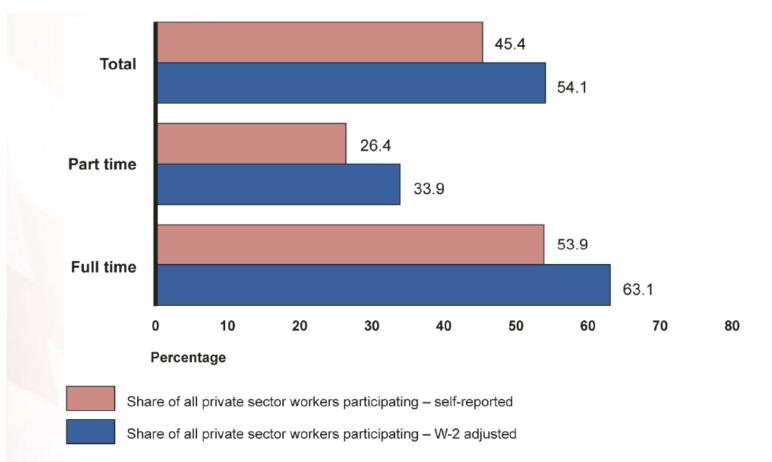
### Background Retirement Security Landscape



Deliberate and prudent retirement plans are required to provide retirement security



### Share of Private Sector Workers Participating in a Workplace Retirement Savings Program, 2012



Source: GAO analysis of 2012 data from the Survey of Income and Program Participation and the U.S. Census Bureau. | GAO-15-556

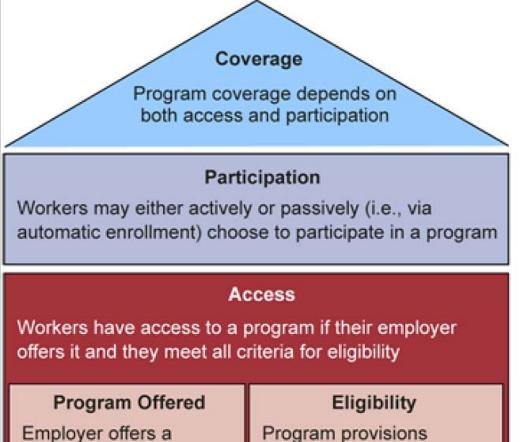


### **Background** *Private Sector Environment – Impact on the Economy*

- Nationally almost half of full-time workers are NOT participating in a workplace based retirement plan
- Median Balance at retirement reported by different studies in the range of \$75,000-160,000—these numbers do not tell the full story
- > Gender/ Ethnic Variances
  - 26% retirement savings gap between men and women
  - 75% retirement savings gap between men and women
- > Type of Plan
  - Shift away from guaranteed-payment plans to variable-payment plans
  - Recent trend to "buy-out" or annuitize frozen guaranteed-payment plan benefits
- > All of the above signal retirement insecurity
  - Inability to retire OR retire in place on the job
  - Limited job opportunities for next generation
  - Greater reliance on safety net programs
  - Inability to pay for government services





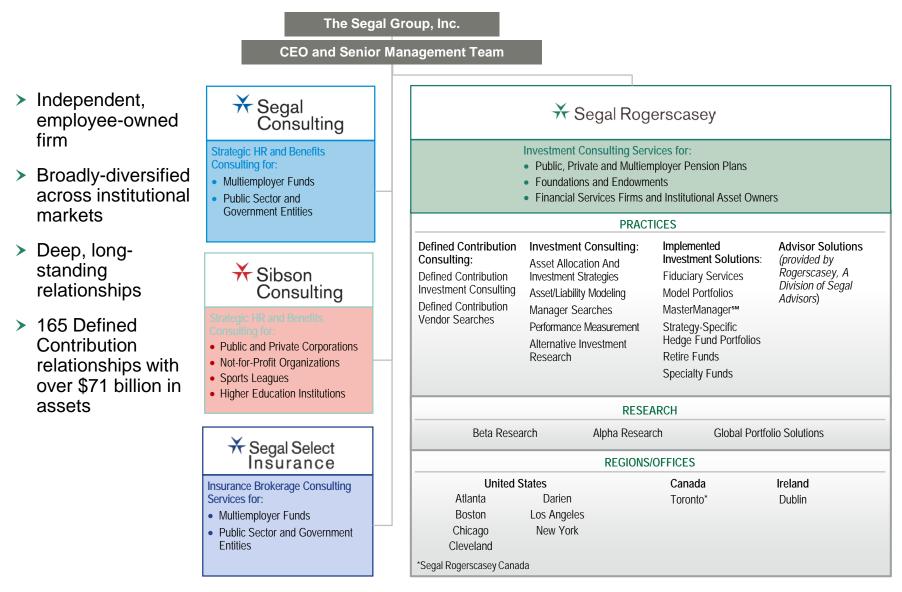


Employer offers a retirement program available to workers through the workplace Program provisions determine whether or not an individual worker is eligible to participate

Source: GAO analysis. | GAO-15-556



### We Are Client Focused





#### John DeMairo\* President & CEO

#### RESEARCH

Chief Investment Officer & Global Portfolio Solutions Tim Barron, CAIA\*

Beta/ALRM Research John Ross Dan Westerheide

Alpha Research Alan Kosan, JD

15 Research Professionals

#### INVESTMENT CONSULTING

Seth Almaliah, CFA\* Jeffrey Boucek, CFA\* John Dickson Larry Eckman, CFA Lawrence H. Marino, CFA Frank Picarelli Marc Procek\* Richard Ranallo, CFA\* Roger Williams, CFA, CAIA Michael C. Wright\* Craig Chaikin, CFA Rafik Ghazarian

William E. Mitchner Rick Pietrzak, CFA Keith Reynolds Ryen Sherman, CFA Pam Dubuc, CFA Glenn Ezard Rosemary Guillette Michael McMahon, CFA AIA Scott Schwind Peter Sullivan Vanessa Vargas Kristopher Katarski Rob Hungerbuhler

#### DEFINED CONTRIBUTION GROUP

Wendy Y. Carter, CEBS Pirie J. McIndoe, CEBS Richard H. Reed, CEBS, AIF

#### ADVISORS SOLUTIONS GROUP

David Pappalardo, CAIA, MSFP

1 Associate

#### IMPLEMENTED INVESTMENT SOLUTIONS

Peter Gerlings, CFA, CAIA Greg Moore, CFA

1 Associate

### OPERATIONS & INFRASTRUCTURE

Chief Compliance Officer Steven Greenspan, JD\*

Infrastructure & Technology Frank Carofano\*

31 Performance Analysts; Marketing Professionals; Support Staff

#### **ROGERSCASEY CANADA**

Ruo Tan, PhD., CFA Kathleen Pabla, CFA

Joe Cerullo

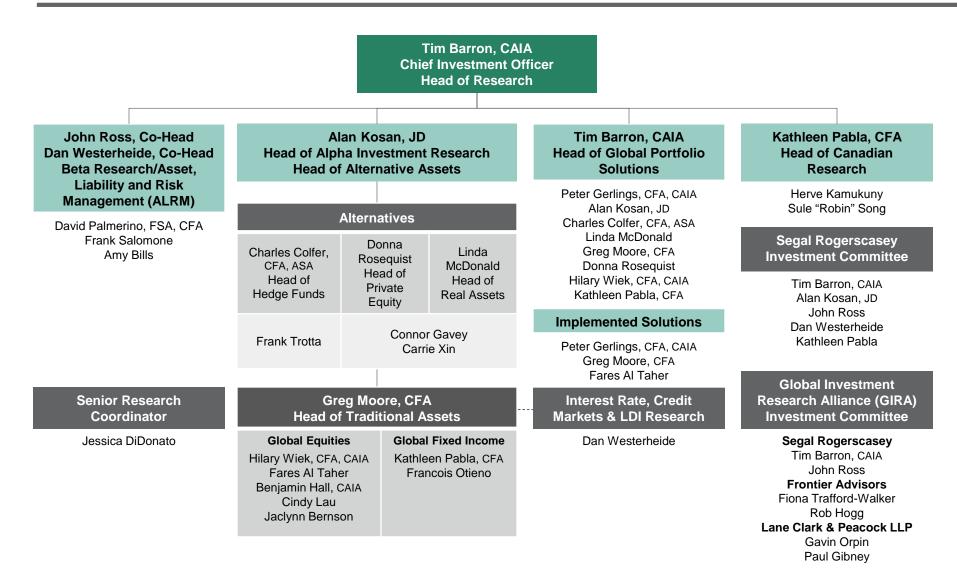
2 Associates & Analysts

\* Segal Rogerscasey 34

8 Associates

\*Senior Management Team

### Research Leadership



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## Global Reach



Founding Member of the Global Investment Research Alliance

### Segal Rogerscasey 4,400 strategies monitored 800 approved products 1,300 meetings p.a.

Frontier Advisors 1,500 strategies monitored 610 approved products 1,100 meetings p.a.

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LCP (Lane, Clark & Peacock) 1,200 strategies monitored 130 approved products 350 meetings p.a.

# Unique Structure with Experienced Leadership

### **Beta / ALRM Research**

- Define strategic asset classes
- Formulate views on strategic asset classes
- Anticipate macro investment themes
- Formulate capital markets assumptions
- Formulate objective-driven investing
- Develop annual research agenda
- Team Leaders:
  - John Ross –
     21 years of experience
  - Dan Westerheide 16 years of experience

### **Alpha Research**

- Define investment strategy coverage
- Generate/document due diligence
- Source/monitor best-in-class investment strategies
- Seek new alpha sources
- Develop annual research agenda
- Team Leader:
  - Alan Kosan –
     32 years of experience

### Global Portfolio Solutions

- Portfolio implementation
- Synthesize top-down research with bottom-up research to generate optimal portfolios for clients
- Through education, communicate optimal strategies to clients
- Develop annual research agenda
- Team Leader:
  - Tim Barron 35 years of experience

One research group focuses on three distinct elements of investment return drivers:

Beta Exposure, Alpha Generation, Implementation Efficiency



# Manager Ratings and Recommendations

## Manager Research & Ranking Process (MR2)

- > Managers are formally ranked according to a proprietary "7 Principle, 34 Factor" model
- > Products are assigned actionable rankings as: Recommended, Not Recommended and Sell
- Under Consideration and Hold are temporary classifications that require further action by Research

#### RECOMMENDED

- Sound, convincing, and stable philosophy and process
- Exceptional investment professionals
- Emphasizes investment results
- Places client interests ahead of business and asset growth
- Full conviction in strategy's ability to generate superior investment results

Included in manager searches

### NOT RECOMMENDED

- Unstable and/or unconvincing philosophy and process
- Investment professionals have questionable investment acumen and/or limited investment experience
- Low conviction in ability to generate superior investment results
- Ineligible due to timing vs. an adverse opinion

Develop an exit strategy; Excluded from manager searches

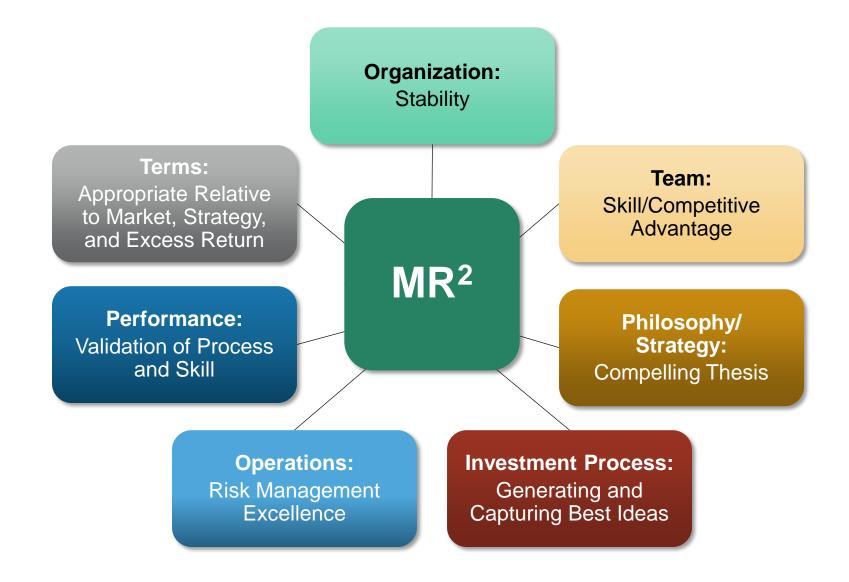
### SELL

- Philosophy and process considered unstable and/or unconvincing
- Ineffective investment professionals, high investment professional turnover and/or severe organizational distress

Recommend an immediate divestiture



# Disciplined Approach = Success





# Manager / Fund Coverage

- > Original and fundamental research of managers, their organizations and investment processes
- > 1,300 meetings, annually
- > Quantitative and qualitative due diligence
- Intensive ongoing monitoring
- > Superior focus on risk, attribution and style

Style	Segal Rogerscasey Database <sup>1</sup>	Products Broadly Covered <sup>5</sup>	Recommended Products
U.S. Equity	3,606 <sup>2</sup>	1,578	190
International/Global/Emerging Market Equity	3,002 <sup>2</sup>	725	135
U.S. Fixed Income	2,167 <sup>2</sup>	659	171
International/Global Fixed Income	1,039 <sup>2</sup>	104	71
Hedge Funds/GTAA	6,038 <sup>2</sup>	150	75
Private Equity	4,655 <sup>3</sup>	400	164
Hard Assets	6,115 <sup>4</sup>	500	180
Totals	26,622	4,116	986

### **MANAGER UNIVERSE & RANKINGS**



<sup>&</sup>lt;sup>1</sup> Individual active products in database. In addition, SRC has access to over 23,000 mutual fund and institutional products via Morningstar Direct & Lipper.

<sup>&</sup>lt;sup>2</sup> eVestment Alliance data

<sup>&</sup>lt;sup>3</sup> Thomson One and Segal Rogerscasey data

<sup>&</sup>lt;sup>4</sup> Includes eVestment Alliance, Preqin and Segal Rogerscasey data

<sup>&</sup>lt;sup>5</sup> Enhanced research familiarity

# Manager / Fund Coverage

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Equities	<ul> <li>Public Equities</li> <li>Long/Short Equities</li> <li>Private Equity: Buyouts &amp; Venture</li> <li>REITs</li> </ul>
Fixed Income	<ul> <li>Liquidity (cash equivalents), Currencies</li> <li>Sovereign, Core, High Yield, EMD, ILBs, Structured</li> <li>Relative Value, Event-Driven, Fixed Income Arbitrage</li> <li>Private Equity: Mezzanine</li> </ul>
Real Assets	<ul> <li>Core &amp; Opportunistic Real Estate</li> <li>Infrastructure</li> <li>Timber, Farmlands</li> <li>Gold, Commodities</li> </ul>
Opportunistic	<ul> <li>GTAA</li> <li>Tactical Trading (Global Macro)</li> <li>Managed Futures/CTA's</li> <li>'Special Situations' or 'Opportunistic' Private Equity</li> </ul>



# Governance, Oversight and Compliance

Investment Policy Committee	Reviews all capital market assumptions. Prepares SRC's "Market Outlook" paper.
Alpha Manager Review Committee	Reviews research manager due diligence and provides final approval of all "Recommended" manager ratings.
Fiduciary Investment Review Committee	Reviews all discretionary client relationships. Provides independent oversight to ensure consistent implementation of investment roadmap/guidelines.
Fiduciary Operations Committee	Identifies, researches and implements efficiencies/best practices regarding fiduciary account operations.
Request for Proposal Committee	Reviews all new business opportunities. Focus includes, but is not limited to, conflicts and value add proposition.



## Client Focused Expertise Keeps You Informed



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## **Customized Reporting**

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## **Our Statement of Core Values**

- > We are dedicated to total client satisfaction
- > We deliver excellence, superior quality and value in everything we do
- > We recognize that our most important asset is our employees and encourage their professional growth
- > We require the integrity, professionalism and contributions of our employees for our success
- We are committed to the importance of our employees' quality of life and a balance between their personal and work lives
- > We will achieve superior performance, as measured by return on investment, through systematic, substantial and profitable growth
- > We are committed to operating as an independent consulting firm
- > We assume responsibility as a corporate citizen and support cultural and charitable causes and organizations

### A winning team committed to excellence for our people and clients

#### **Expertise**

Ms. Carter is a Vice President and Defined Contribution Director in the firm's Washington, D.C. office. She has over 30 years of retirement plan consulting and financial services experience with special expertise in public sector defined contribution plans. As the firm's Defined Contribution Director, Ms. Carter also specializes in enhancing the design and operation of government defined contribution plans.

### **Professional Background**

Prior to joining the firm, Ms. Carter was the Vice President of a major life insurance company, where she assisted defined contribution plan managers for 15 of the firm's largest clients (with assets exceeding \$14.5 billion and almost 500,000 DC plan participants). Ms. Carter also worked for a national benefits consulting firm, where she was the Principal and National Practice Leader of the company's public sector defined contribution consulting practice.

### **Education/Professional Designations**

Ms. Carter received a BA in Political Science from the College of William and Mary. She is a Certified Retirement Administrator and a Certified Retirement Counselor, as well as a member of the International Foundation for Retirement Education. Ms. Carter is also a member of the National Association of Government Defined Contribution Administrators (NAGDCA) and a member of its Best Practices Task Force.

### **Published Works and Speeches**

Ms. Carter has published numerous articles on defined contribution plan topics in professional journals and speaks regularly at professional and industry conferences.

Recent articles and speeches by Ms. Carter include:

- "Behavioral Economics How Participants Make Decisions," Connecticut Conference of Municipalities (CCM), October 2015
- "Strategies to Prevent (or Slow) DC Plan Leakage The Current State to Innovative Plan Design to Influencing Participant Behaviors and Outcomes," Connecticut Conference of Municipalities (CCM), September 2015
- "Employer Responsibility in DC Plans," Michigan Public Employer Labor Relations Association, September 2015
- "Cornucopia: From ESG to RPP to OCIO," Segal Rogerscasey Consultant and Investment Management Summit, June 2015
- "Behavioral Economics How Participants Make Decisions," National Conference on Public Employee Retirement Systems (NCPERS) Annual Conference, May 2015
- "Helping DC Plan Participants Manage "Longevity Risk" NAGDCA Newsletter, January 2015

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### **Expertise**

Mr. Gerlings is the Senior Vice President, Implemented Investment Solutions, in Segal Rogerscasey's Boston office. He has over 20 years of institutional investment experience. He is responsible for Segal Rogerscasey's Multi-Manager Solutions platform, which includes MasterManager<sup>SM</sup>, target-date retirement funds and model portfolios for financial intermediaries. Mr. Gerlings is also a member of the firm's Manager Review Committee, which evaluates both traditional and nontraditional manager recommendations and the Editorial Board, which is charged with developing, leveraging and sharing our thought leadership in the investment community.

### **Professional Background**

Prior to joining Segal Rogerscasey, Mr. Gerlings worked in the London office of K2 Advisors, a leading hedge fund of funds manager. While at K2, he helped develop a series of portable alpha, real return and liability-driven investment solutions. From 1993 to 2007, Mr. Gerlings worked at New England Pension Consultants, where he focused on manager research for both traditional asset strategies and later alternative assets, including hedge funds, private equity and real estate. In addition to his research responsibilities, he also consulted to various sophisticated pension, endowment, foundation, Taft-Hartley and family office clients in Europe and the United States.

### **Education/Professional Designations**

Mr. Gerlings received his B.A. from the University of Nebraska at Omaha and his MBA from Boston University. He holds the CFA Institute's Chartered Financial Analyst (CFA) designation as well as the CAIA designation from the Chartered Alternative Investment Analyst Association. Mr. Gerlings is also a member of the Boston Security Analysts Society.

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### **Expertise**

Mr. Barron is the Chief Investment Officer of Segal Rogerscasey, responsible for management of the firm's research department and oversight of all investment activities. Mr. Barron was previously President and CEO of Rogerscasey and its head of Research. He joined Rogerscasey in 2002 and has 35 years of experience in the investment industry.

### **Professional Background**

Before joining Rogerscasey Mr. Barron was Director of U.S. Institutional Client Development at Muzinich & Co., a high yield bond investment specialist firm. Prior to that, he was a Principal at Morgan Stanley Dean Witter Investment Management. He was a Managing Director and Senior Consultant at BARRA RogersCasey, where he led a team providing consulting services to a variety of clients and had held a similar role at Watson Wyatt Asset Consulting. Mr. Barron was also the Chief Investment Officer for the Virginia Retirement System, and the Executive Director of the City of Richmond Retirement System.

### **Education/Professional Designations**

Mr. Barron has a BA in Philosophy from Emory University and an MBA in Finance from Georgia State University. He holds the CAIA designation and is a member of the CAIA Association. Mr. Barron is the past chairman of the Finance and Investment Committees of the Girl Scouts of Southwestern Connecticut and has been a team co-captain for the Ridgefield Relay for Life.

### **Published Works and Speeches**

Mr. Barron is a frequent speaker and panelist at industry events and webinars, and has presented at conferences hosted by the IFEBP Investments Institute, the New England Institutional Investor Forum, the Association of Investment Management Sales Executives and the Managed Funds Association. Mr. Barron has authored articles and spoken on a variety of investment trends and topics, including:

"Real Assets"

- "Liquid Alternatives"
- "Alternatives in a Changing Fiduciary Landscape"
- "Real Assets in Your Portfolio"
- "Manager Selection How to Identify Talent"
- "Update The Industry and Segal Rogerscasey"
- "Investment Office Roundtable"
- "Cheap Oil to Keep the U.S. Economic Gears Running Smoothly"
- "Private Markets Update"
- "Capital Market Expectations"
- "A Discussion on Environmental, Societal, and Governance Investing"
- "The Global Trends in Financial Services"
- "How to Identify Talent in Managers"
- "Returns in a Low Interest Rate Environment"
- "Roundtable on Portfolio Construction"
- "Using Behavioral Economics Principles to Help Retirement Plan Sponsors"

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