NOTICE OF CONTRACT AWARD

Electronic Payment Processing Services
RFP 370-300-24-009

Vendor Selected for Award:

Name: TSYS Merchant Solution, LLC dba Global Payments (successor in interest to NCR Payment Solutions, LLC)

Address: One Heartland Way
Jeffersonville, IN 47130

Method: RFP 370-300-24-009

Date of Posting: February 29, 2024

Date Bids/Proposals Due: April 24, 2024 before 2:00 p.m. CT

Location Bids/Proposals were submitted:

One East Old State Capitol Plaza
Springfield, IL 62701

Phone: (217) 208-2001

Nature of Contract: The Contractor will serve as the vendor for electronic payment processing for the ePAY program.

Number of Unsuccessful Vendors: Six (6)

Price: Contractor shall charge Participants for the applicable Services in accordance with Exhibit A. Notwithstanding the foregoing, Contractor shall charge select Participants, determined by the parties, a lower Service Fee ("High Volume Pricing"). High Volume Pricing shall be determined by Contractor on a case-by-case basis by examining factors including, but not limited to, the Participant's End-User profile, Card Brand mix, minimum/maximum transaction amount, the average transaction amount, and the type of payments. High Volume Pricing is expected to range from one (1) to five (5) basis points. The parties may mutually agree to provide additional discounts to Participants who receive High Volume Pricing. Following advance written approval of the Treasurer, Contractor may pass through to Participants charges assessed by third parties as a result of the following: (1) additional third-party services procured by Participant; or (2) additional third-party services that Contractor is required to procure in order to process Participant's transactions. These additional fees and surcharges shall only be for the cost such third party is charging Contractor for Services under this Agreement; neither Contractor nor the Treasurer shall profit from these additional fees and surcharges.

Contractor shall receive no compensation from the Treasurer pursuant to this Agreement. The parties agree that they may execute an amendment to this Agreement allowing Contractor to perform services for the Treasurer or Participants beyond those set forth in Section 2 ("Additional Services") at a rate of $195 per hour. Any such amendment will include a written description of the services, the scope of the services, and deliverables and other terms relevant to the work performed. Notwithstanding Section 3.3 of this Agreement, the parties may agree in an amendment that such fees will be paid by the Treasurer and/or Participants. The parties agree that Contractor and individual Participants may enter into a Statement of Work ("SOW") for Additional Services that are solely for the benefit of the requesting individual Participant(s) at a rate of $195 per hour. For clarification and avoidance of doubt, it is agreed that any Participant that contracts for, subscribes to, or otherwise enters into an agreement with Contractor for additional products or services not explicitly covered by this Agreement, but provided by Contractor, shall continue to receive any associated payment processing services pursuant to the ePAY Program at the fees set forth in the Agreement, as amended by the Parties from time-to-time.

Contract Term: Six (6) years. The Agreement may be extended for additional periods but will not exceed a total term of ten (10) years, including the initial six (6) years.

Contract Award: July 17, 2025

Treasurer of the State of Illinois:	**Chief Procurement Officer:**
Michael Frerichs	Chris Flynn

Additional information, including copies of forms and disclosures, are on file at the bids/proposals location listed above.

Exhibit A

Volume Pricing for participants with Passing pricing		
Total Volume Processed	**Credit Card Price**	**eCheck Price**
Low and High Volume (All current E-Pay and prospective Participants)	2.25% or 2.30% (outside of INB)	$.50 for gVerify Basic* or $.85 for gVerify Advance*

Volume Pricing for Participants with Absorbing Pricing		
Total Volume Processed	**Credit Card Price**	**eCheck Price**
Low and High Volume (All current E-Pay and prospective Participants)	Cost* plus 3 basis points and $0.03 per transaction	$.08 for gVerify Basic* or $.43 for gVerify Advance*

*Cost = Interchange, dues, assessments, and other fees passed through from card networks

* gVerify Advanced–optional add-in to ePAY participants. This optional feature allows clients to lookup information related to the current eCheck payment method, such as whether or not the account is currently positive, and whether the accountholder name matches the customer name on file.
** gVerify Basic – New feature that will be enabled by default for all ePAY clients. This allows NCR to remain in compliance within new NACHA rules by verifying whether or not the eCheck payment method is valid (NACHA's definition of valid is an account that is currently open and able to receive debit transactions).

Additional Items	**Specified fee**
Marketing Assistance	**$50,000 per year paid in monthly installment to ePAY**
POS/Development Allowance	**$10,000 per each calendar year of the term of the agreement (Amount will not roll over toward the next calendar year)**
INB settement Maintenance Credit	**$10.00 per Participant (First INB Account) - NCR will credit every month to offset monthly settlement bank account maintenance fees.**
Outside Bank Maintenance Fee	$15.00 per month.

Retrieval and/or chargeback fee	$5.00 Per chargeback (Fee paid by participant)
E-check return fee	$30.00 charged to consumer
Credit card processing equipment	**Free Equipment for all IL participants (Passing & Absorbing pricing)**
Training related costs	**Free Traninigs**
Application fee	**Free Application**
Interactive voice response ("IVR") fee	**No additional Cost** to IVR payments
POS Wireless Data Monthly Fee	$25.00 per month
POS Shipping Cost	**Free standard shipping**. If participant requests expedited shipping, participant will be billed.
POS Warranty	All equipment purchased through NCR includes a lifetime warranty at **no additional cost**, which covers full replacement during the initial term of the contract as well as any extensions.
PCI Support and Certification Fee	$4.95 per MID Monthly Fee Through Aperia

Volume Pricing for Participants with Absorbing Pricing		
Total Volume Processed	**Credit Card Price**	**eCheck Price**
Low and High Volume (All current E-Pay and prospective Participants)	Cost* plus 3 basis points and $0.03 per transaction	$.08 for gVerify Basic* or $.43 for gVerify Advance* - **Free eCheck Processing for all absorbing eCheck Participants (Including SOS and IL State Police Firearms)**

Additional Items	Specified fee
Outside Bank Maintenance Fee	$15.00 per month. - **Waived - No Monthly Outside Banking Fee**
Non Compliance Fee	**No additional Cost to ePAY (Normally $69.99)**
Chicago Lighthouse Customer Service	**No additional Cost to ePAY**
POS Return Label	**No additional Cost per label**
Toll Free or Local IVR Numbers	**No additional Cost**

ePAY Dashboard Additional Features	Specified fee
eBill	**Free (Normally $.25 per ebill)**
Communication Manager	**Free**
Digital Wallet - ApplePay and Google Pay	**Free**
Customer Reporting	**Free**
AutoPay	**Free**
iFrame	**Free**
Pre-Filled shopping Cart	**Free**
Donation Payments Custom Instance	**Free**
Non-Funded Transactions (Cash,fee or Papercheck)	**Free**

Credit Card & e-Check Processing Fees (PASSING)

	Processing Fee
Using ePAY's Settlement Bank	2.25% minimum of $1.00 (Paid by Cardholder)
Using Participant's Own bank Account (outside INB)	2.30% minimum of $1.00 (Paid by Cardholder)
eCheck Processing Fee	$.50 Per eCheck (Paid By Checkholder)
INB Monthly Credit (NCR provides credit to participant to offset INB mintancence fee)	($10.00)
Outside Bank Maintenence Fee	Free
P2PE/EMV POS Device	Free
Lifetime Warranty	Free
Shipping Cost	Free
Return Label	Free
Chicago Lighthouse Service help Desk Fee	Free
IVR Transaction Fee	Free
Application Fee	Free
Maintenance Fee	Free

ePAY Dashboard Features

	Fee
eBill	Free
Communication Manager	Free
Digital Wallet - ApplePay and Google Pay	Free
Customer Reporting	Free
AutoPay	Free
iFrame	Free
Pre-Filled shopping Cart	Free
Donation Payments Custom Instance	Free
Non-Funded Transactions (Cash,fee or Papercheck)	Free

Credit Card & e-Check Processing Fees (ABSORBING)

	Processing Fee
Using ePAY's Settlement Bank	Cost* plus 3 basis points and $0.03 per transaction
Using Participant's Own bank Account (outside INB)	Cost* plus 3 basis points and $0.03 per transaction
eCheck Processing Fee	Free
INB Monthly Credit (NCR provides credit to participant to offset INB mintancence fee)	($10.00)
Outside Bank Maintenence Fee	Free
P2PE/EMV POS Device	Free
Lifetime Warranty	Free
Shipping Cost	Free
Return Label	Free
Chicago Lighthouse Service help Desk Fee	Free
IVR Transaction Fee	Free
Application Fee	Free
Maintenance Fee	Free

ePAY Dashboard Features

	Fee
eBill	Free
Communication Manager	Free
Digital Wallet - ApplePay and Google Pay	Free
Customer Reporting	Free
AutoPay	Free
iFrame	Free
Pre-Filled shopping Cart	Free
Donation Payments Custom Instance	Free
Non-Funded Transactions (Cash,fee or Papercheck)	Free