

# Board Diversity & Disclosure

#### How to Use this Toolkit

This Toolkit, compiled by the <u>Midwest Investors Diversity Initiative</u> and informed by the Initiative's dialogues with companies, provides a useful framework for firms to establish and sustain a diverse board of directors, as well as other company best practices related to equity, diversity and inclusion. The toolkit also reflects insights from Professor Annalisa Barrett, Senior Advisor with the KPMG Board Leadership Center and Adjunct Professor of Finance and Corporate Governance at the University of San Diego, School of Business Administration.

Included is a checklist of the essential practices, key insights, and resources available to help companies self-assess their current practices regarding board diversity, execute a search for diverse board candidates, and provide meaningful disclosure to investors.

### WHY BOARD DIVERSITY MATTERS

#### It All Starts with the Board

Successful boards make for successful companies, and research indicates boards that embrace the strategic value of diversity are better structured for sustainable financial success. Diversity is inclusive of, but not limited to, skill sets, professional backgrounds, gender, race, ethnicity, age, disability, veteran status, culture and LGBTQ+ status.

#### **Diversity is Good for Business**

A wealth of research shows diversity benefits corporate decision-making and company performance. Companies with diverse boards are more likely to have strong financial performance, and fewer instances of bribery, corruption, shareholder concerns, and fraud.<sup>1</sup>

#### Leaders, Investors, and Experts Agree

Executives, scholars, and global investment firms strongly endorse the link between diversity and board effectiveness, and the creation of long-term shareholder value. Furthermore, legal scholars have argued that corporate leaders have both the authority and obligation under their fiduciary duty to improve diversity, equity, and inclusion because corporate law principles such as the business judgement rule encourage American corporations "to take effective action to reduce racial and gender inequality."<sup>2</sup>

## **CHECKLIST FOR ASSESSING AND INCREASING BOARD DIVERSITY**

Many companies have a commitment to increase board diversity but face challenges with the practical implementation. To that end, companies may consider implementing the following essential practices.

#### PRACTICE #1: ADOPT A DIVERSE SEARCH POLICY

#### Nominating and Governance Committee Charter Policy

The board's Nominating and Governance Committee Charter should formally adopt a policy requiring director searches to include (but need not be limited to) women and people of color in the initial list of qualified candidates for every open board seat. This is similar to the "Rooney Rule" which has been implemented in professional sports. Sample language is included below, with more examples to be found in Practice #4.

"Require the initial list of candidates from which new management-supported director nominees are chosen (the "Initial List") by the Nominating and Governance Committee Charter include (but need not be limited to) qualified women and people of color."

#### **Policy Application to Third-Party Consultants**

The policy should also state that any third-party consultant or search firm asked to furnish a list of candidates be required to include qualified women and people of color. Sample language:

"The Policy provides that any third-party consultant or search firm asked to furnish an Initial List will include such candidates."

#### **Example Policies**

#### Thor Industries (Director Election Criteria, Proxy Statement)

"Because research demonstrates that diversity enhances performance, the Company is committed to having a diverse Board. In furtherance of this commitment, the Nominating and Corporate Governance Committee shall require that the list of candidates to be considered by the Committee and/or the Board for nomination to our Board include candidates with diversity of race, ethnicity, and gender. Any third-party consultant asked to furnish an initial list will be requested to include such candidates."<sup>3</sup>

#### Walmart (Proxy Statement)

"The Board has adopted a policy that all director candidate pools will include women and ethnically diverse candidates."<sup>4</sup>

#### The Tile Shop, Inc. (Nominating & Corporate Governance Committee Charter)

"Search Firms. The Committee shall have the authority to retain and terminate any search firm to be used to identify director nominees, including the authority to approve such firm's fees and other retention terms. The Committee shall direct any search firm it retains to include in the firm's list of potential director candidates one or more qualified women and minority candidates. The Company shall provide funding, as determined by the Committee, for the payment of compensation to any such search firms."<sup>5</sup>

#### PRACTICE #2: EXPAND THE CRITERIA FOR QUALIFIED BOARD CANDIDATES

#### **Broaden the Candidate Pool**

In addition, the policy should expand the traditional candidate search criteria to seek qualified candidates from both non-executive corporate positions (e.g. looking beyond the C-Suite or CEOs) and non-traditional environments such as government, academic or non-profit organizations. This will help create a rich balance of perspectives in the boardroom.

#### **Evaluate Current Minimum Requirements**

Identify what qualifications are essential – such as digital or legal expertise – and ensure any additional requirements are not unnecessarily restrictive. Consider key attributes as part of the desired director qualifications, such as:

- High level of personal and professional integrity;
- Senior management experiences with strategic oversight responsibility;
- Significant understanding of, and experience in, the industry or business environment; and
- Ability to work effectively with current board members and enhance board room deliberations.

## Consider First-time Directors and Look Beyond Current CEOs and C-suite Executives.

• First-time directors can be more likely to challenge the status quo and may be more willing to ask questions that encourage the board to consider more perspectives during deliberations.

- Younger directors can bring fresh perspectives to the boardroom and may better understand the company's target customers and employees.
- Business unit heads and others from outside the C-suite often have financial and operational experience that is just as relevant to board responsibilities as do CEOs and other C-suite executives.

#### PRACTICE #3: DEVELOP A BOARD COMPOSITION STRATEGY

#### **Evaluate the Current Level of Board Diversity**

Implement a standardized process of regularly examining the level of diversity on the board. Assess how the company's board diversity compares to the diversity of its customer base, its current and future workforce, and its company peer group, and discuss the implications for strategy and risk management.

#### **Consider Establishing, and Maintaining Concrete Goals**

Consider setting goals for gender and racial diversity on the board. There is broad consensus calling on companies to have at least 30 percent of board members be diverse.<sup>6</sup> Consider communicating these goals externally and including this information in the Nominating and Governance Committee Charter.

#### **Establish a Board Composition Strategy**

Establish both short-term and long-term board composition strategies, including a focus on ensuring a sustainable level of board diversity. This strategy could include an assessment of the diversity of each board level committee.

Companies should create a matrix of current expertise and diversity, together with an understanding of term and age limits and overall board refreshment strategies. The following should be considered:

- Changing business strategies;
- Strong board governance and risk management;
- Requisite board expertise and diversity mix, including specific targets;
- Board refreshment strategies; and
- Succession planning.

#### Leverage the Board's Succession Planning Process

- Identify current board members planning or considering retirement.
- Identify committees with open positions or near-term retirements.
- Incorporate diversity goals into the board's consideration of composition, succession planning, board refreshment, and the board evaluation process.

# Vest Accountability in the Nominating and Corporate Governance Committee Charter

Ensure the Nominating and Corporate Governance Committee Charter assumes responsibility for developing and executing the strategy to achieve board diversity with guidance and/or suffrage goals articulated in the committee's charter. The committee should review the current level of board diversity and the effectiveness of the search process in reaching the company's target at least annually and make updates as necessary.

#### PRACTICE #4: EXPLORE DIVERSE CANDIDATE SEARCH RESOURCES

#### Leverage Resources from Organizations, Directories, and Specialty Firms

There are numerous organizations and service providers assisting companies in conducting a diverse board candidate search. Below are some helpful resources. *Note: References to the organizations listed below do not constitute or imply an endorsement by the Midwest Investors Diversity Initiative.* 

ORGANIZATION	WEBSITE
Agility Executive Search	www.agilityexecutivesearch.com
Ascend by Pinnacle	www.ascendleadership.org
Athena Alliance	https://athenaalliance.com/
Boston Club	https://www.thebostonclub.com/
Catalyst	www.catalyst.org
Directors Academy	http://directorsacademy.com/
DirectWomen	www.directwomen.org
Diversified Search	https://diversifiedsearch.com/
HACR Hispanics in Corporate America	www.hacr.org
Inforum Board Access	https://myinforum.org/

ION	www.ionwomen.org/
Latino Corporate Directors Association	http://latinocorporatedirectors.org/
The Leader's Edge	http://the-leaders-edge.com/
Sigma Pi Phi: African American Board Talent in the 21 <sup>st</sup> Century	https://bouledirectors.org/
Thirty Percent Coalition	www.30percentcoalition.org
Women Business Leaders of the U.S. Health Care Industry Foundation	www.wbl.org/
Women in the Boardroom	http://womenintheboardroom.com/
Women's Leadership Foundation	https://womensleadershipfoundation.org/

#### Hire Search Firms with a Proven Track Record of Recruiting Diverse Candidates

Companies engaging third-party search firms to identify candidates should employ firms with a proven track record of placing diverse director candidates, and that have access to a diverse candidate pool. Search firms should be able to show a clear and convincing strategy as to how they identify candidates' slates of adequate diversity, and be able to share explicit features of their search process that garner more diverse candidate slates, eliminate bias, and improve success of diverse candidates.

#### PRACTICE #5: DISCLOSE BOARD DIVERSITY ATTRIBUTES TO INVESTORS

#### Report the Gender and Race/Ethnicity of Individual Directors in Matrix Format

Investors rely on board diversity data to understand a company's board composition and to assess governance strengths and weaknesses. There is wide agreement among institutional investors that this information should be provided in the context of an overall director skill matrix included in the company's annual proxy statement, which enables investors to clearly ascertain the level of racial/ethnic and gender diversity among individual board directors, and it enables comparability across companies. While companies can and should customize the director skill matrix to match their unique circumstances, all matrices should include *individual director-level information on gender and race/ethnicity* at a minimum, as well as consider including other diversity attributes as well.

- To view a model company disclosure in this regard, see:
  - Page 12 of the 2023 Proxy Statement of JPMorgan Chase & Co.
  - o Page 14 of the 2023 Proxy Statement of Crown Castle International
  - Page 7 of the 2023 Proxy Statement of IDEX Corporation.

 Additional board matrix examples can be found at the following webpage: <u>https://comptroller.nyc.gov/services/financial-matters/boardroom-accountability-project/boardroom-accountability-project-2-0/</u>

#### **Memorialize Diversity Considerations in Policy**

Incorporate any relevant diversity practices, priorities, and targets into corporate governance guidelines, director refreshment policies, and the Nominating and Corporate Governance Committee charters.

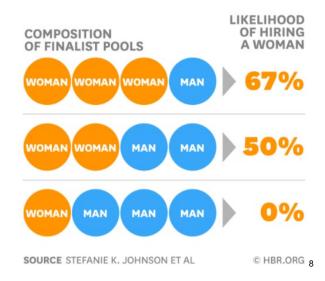
#### PRACTICE #6: ELIMINATE UNCONSCIOUS BIAS

#### **Avoid Tokenism**

Numerous studies have identified unconscious bias as a key driver of the lack of diversity on corporate boards. A 2016 study published by the Harvard Business Review found that including more than one woman or person of color in a finalist pool lessens unconscious bias.<sup>7</sup> The probability of a woman or person of color being selected drastically increases when two or more people of color or women are in the pool of finalists.

#### The Relationship Between Finalist Pools and Actual Hiring Decisions

According to one study of 598 finalists for university teaching positions.



#### **Recruit Top Talent**

The supply of qualified women and people of color exists and an expectation of diversity does not negate an expectation of skills or expertise. A board skill matrix can assist companies in aligning their strategic vision with the necessary mix of talent.

#### **Conduct Unconscious Bias Training**

Many training guides and resources are available to conduct unconscious bias training, such as the examples provided below.

- Project Implicit: Implicit Association Test
- National Education Association: Implicit Bias, Microaggressions, and Stereotypes Resources
- National Institute of Health: <u>Implicit Bias Training Course</u>
- UCLA Equity, Diversity & Inclusion: Implicit Bias Video Series

#### PRACTICE #7: DISCLOSE YOUR COMPANY'S CONSOLIDATED EEO-1 REPORT

# The Consolidated EEO-1 Report is the Gold Standard for Workforce Diversity Disclosure

Numerous studies have found companies with diverse and inclusive workplaces provide a competitive advantage by encouraging varied perspectives that can better anticipate shifts in consumer preferences, reducing costly turnover, and increasing productivity and morale.<sup>9</sup> Such companies are better positioned to recruit the most talented employees from the broadest possible labor pool.

Given the link between diverse and inclusive workplaces and long-term shareholder value, institutional investors seek greater transparency and accountability on workforce composition to better assess the efficacy of diversity, equity and inclusion programs and policies. The world's largest asset managers, including BlackRock,<sup>10</sup> State Street Global Advisors,<sup>11</sup> Vanguard,<sup>12</sup> and Morgan Stanley<sup>13</sup> have specifically asked companies to disclose workforce demographics included in EEO-1 reports.

The Consolidated EEO-1 Report is the "gold standard" for workforce diversity disclosure, enabling companies to clearly demonstrate their commitment to diversity and their ability to hire, retain, and promote employees of color and women.<sup>14</sup> As such, investors encourage companies to publicly release its Consolidated EEO-1 Report, as is common practice among many companies.<sup>15</sup>

#### Post the EEO-1 Report on Your Company Website Annually

Numerous companies have published a copy of their annual Consolidated EEO-1 Report on their public website, while others have included it within their annual sustainability or corporate responsibility report. It is vital for comparability purposes that companies release their official EEO-1 submission as provided to the U.S. Equal Employment Opportunity Commission, as opposed to providing a customized or slimmed down version, in order to facilitate relative analysis. It is also vital that companies provide this Report on an annual basis to establish a historical record and demonstrate progress.

## Provide Supplemental Information on Progress Made to Manage Diversity, Equity, and Inclusion within the Company's Workforce

If your firm is concerned that EEO-1 data does not accurately depict its commitment to diversity, equity and inclusion, it can provide additional context to investors. Just as with traditional financial reporting, supplemental information is extremely useful and can lead to a more nuanced and accurate interpretation of data by investors.

#### About the Midwest Investors Diversity Initiative

The Midwest Investors Diversity Initiative is a coalition of institutional investors dedicated to increasing racial, ethnic, and gender diversity on corporate boards to protect shareholder value and maximize returns. The coalition uses corporate engagements and shareholder rights to encourage boardroom change. Members include Ariel Investments, the Chicago City Treasurer's Office, Illinois State Treasurer's Office, Illinois State Board of Investment, Ohio Public Employees Retirement System, Legal & General Investment Management America, Minnesota State Board of Investment, School Employees Retirement System of Ohio, SEIU Master Trust, Saint Paul and Minnesota Foundation, Segal Marco Advisors, Seventh Generation Interfaith, Trinity Health, UAW Retiree Medical Benefits Trust, Wespath Benefits and Investments, and YWCA Metropolitan Chicago.

For more information, please visit the <u>Midwest Investors Diversity Initiative's website</u> or contact Karen Kerschke, Deputy Director of Corporate Governance & Sustainable Investment, Illinois State Treasurer's Office, at <u>mwvd@illinoistreasurer.gov</u>.

https://scholarship.law.upenn.edu/faculty\_scholarship/2255

<sup>4</sup> "Notice of 2023 Annual Shareholders' Meeting." Walmart. Available at

https://s201.q4cdn.com/262069030/files/doc\_financials/2023/ar/2023-proxy-statement.pdf.

<sup>5</sup> "Nominating and Corporate Governance Committee Charter." The Tile Shop. Available at

http://investors.tileshop.com/phoenix.zhtml?c=241568&p=irol-govhighlights.

<sup>6</sup> Katherine Prusinkiewicz, "ISS and Glass Lewis publish proxy voting guideline updates focused on board diversity and climate-related disclosure." Norton Rose Fulbright. December 6, 2022. Available at

https://www.nortonrosefulbright.com/en/knowledge/publications/112200c9/iss-and-glass-lewis-publish-proxy-voting-guideline-updatesfocused; The Thirty Percent Coalition: https://www.30percentcoalition.org/work/.

<sup>7</sup> Stefanie K. Johnson, David R. Hekman, and Elsa T. Chan. "If There's Only One Woman in Your Candidate Pool, There's Statistically No Chance She'll Be Hired." Harvard Business Review, April 26, 2016. <u>https://hbr.org/2016/04/if-theres-only-one-woman-in-your-candidate-pool-theres-</u> statistically-no-chance-shell-be-hired

<sup>8</sup> Stefanie K. Johnson, David R. Hekman, and Elsa T. Chan. "If There's Only One Woman in Your Candidate Pool, There's Statistically No Chance She'll Be Hired." Harvard Business Review, April 26, 2016. <u>https://hbr.org/2016/04/if-theres-only-one-woman-in-your-candidate-pool-theres-</u> statistically-no-chance-shell-be-hired

<sup>9</sup> "Diversity Wins: How Inclusion Matters." McKinsey, May 19, 2020. <u>https://www.mckinsey.com/featured-insights/diversity-and-inclusion/diversity-wins-how-inclusion-matters</u>.

"It's Time for a Workforce Disclosure Reset." Center for American Progress, August 23, 2021.

https://www.americanprogress.org/issues/economy/reports/2021/08/23/502287/time-workforce-disclosure-reset/.

<sup>10</sup> "BlackRock Investment Stewardship: Proxy Voting Guidelines for U.S. Securities." Blackrock, January 2023.

https://www.blackrock.com/corporate/literature/fact-sheet/blk-responsible-investment-guidelines-us.pdf.

<sup>11</sup> "Guidance on Diversity Disclosures and Practices." State Street, January 2022. <u>https://www.ssga.com/library-content/pdfs/asset-</u> stewardship/racial-diversity-guidance-article.pdf.

<sup>12</sup> "Proxy Voting Policy for U.S. Portfolio Companies." Vanguard, February 2023.

https://corporate.vanguard.com/content/dam/corp/advocate/investment-stewardship/pdf/policies-and-reports/us proxy voting 2023.pdf. <sup>13</sup> "Equity Proxy Voting Policy and Procedures." Morgan Stanley, March 1, 2023.

https://www.morganstanley.com/im/publication/resources/proxyvotingpolicy\_msim\_en.pdf.

<sup>14</sup> "EEO-1" U.S. Equal Employment Opportunity Comission. <u>https://www.eeocdata.org/eeo1</u>.

<sup>15</sup> "EEO-1 Disclosures." DiverselQ. <u>https://diversig.com/free-tools/eeo1-disclosures/</u>

<sup>&</sup>lt;sup>1</sup> Sundiatu Dixon-Fyle, Kevin Dolan, Dame Vivian Hunt, and Sara Prince. "Diversity Wins: How Inclusion Matters" McKinsey & Company. May 2019. <u>https://www.mckinsey.com/featured-insights/diversity-and-inclusion/diversity-wins-how-inclusion-matters#/</u>;

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Lee, Linda-Eling, Ric Marshall, Damion Rallis, and Matt Moscardi. "Women on Boards: Global Trends in Gender Diversity on Corporate Boards." MSCI. November 2015. https://www.msci.com/documents/10199/04b6f646-d638-4878-9c61-4eb91748a82b

David Rock and Heidi Grant, "Why Diverse Teams are Smarter," Harvard Business Review, November 4, 2016, available at: <a href="https://hbr.org/2016/11/why-diverse-teams-are-smarter">https://hbr.org/2016/11/why-diverse-teams-are-smarter</a>.

BlackRock, "Lifting financial performance by investing in women." November 2023. Available at

https://www.blackrock.com/corporate/literature/whitepaper/lifting-financial-performance-by-investing-in-women.pdf.

<sup>&</sup>lt;sup>2</sup> Brummer, Chris and Strine, Leo E. Jr., "Duty and Diversity" (2022). All Faculty Scholarship. 2255.

<sup>&</sup>lt;sup>3</sup> "Board Diversity Policy." Thor Industries. Available at <u>https://s23.q4cdn.com/270606922/files/doc\_downloads/gov/Diversity-Policy-October-2017.pdf</u>.