



About ePAY

ePAY is a full-service electronic payment program specifically designed for Illinois governments so they can quickly and securely receive monies through convenient, customized payment channels that offer constituents easier, faster payment choices to pay fees 24 hours a day, seven days a week.

Who Participates

For over 15 years, local and state governments across Illinois have participated in the ePAY program. Examples of our participants include elected county officials, county treasurers, cities and villages, schools, libraries, parks and recreation facilities, sewage treatment districts, sanitation districts, other special taxing districts, and universities.

ePAY Participants Include:

State Agencies	Universities and Colleges
County Government Units	Libraries and Library Districts
Cities And Villages	Parks and Recreation Facilities
Sewage Treatment Districts	Public Transportation
Sanitation Districts	
Schools and Board of Education Offices	

Services

Accept credit card, bankcard and electronic check (ACH) payments through our payment channels:



Online Solutions

Constituents can make their payment online through your customized payments webpage at www.illinoisePAY.com. Your payments webpage is optimized for mobile use so constituents can make payments from any mobile device.



Telephone Solutions

Interactive Voice Response (IVR) system is accessible to your constituents anywhere at any time.



Point-of-Sale Solutions

Simple and convenient over-the-counter Euro-MasterCard-Visa (EMV) terminals or software are easy to use, easy to install, and cost-effective.



Integrated Solutions

Integrate any of our payment channels with your third party software or accounting systems.



Mobile Solutions

Accept ApplePay, AndroidPay, and GooglePay at over-the-counter terminals.

ePAY by the Numbers

11,944,570
Transactions

\$2,061,046,700
Volume

As of December 31, 2016

Key Benefits

Speed and Convenience

Constituents can pay bills 24 hours a day, seven days a week, from any location through our online or IVR solutions. It's fast, convenient, and secure.

Contemporary Solutions

Payments are processed through multiple channels. ePAY participants may accept credit cards, bankcards, and/or electronic checks over the counter, online, or by telephone. With modern payment options such as recurring bill pay, e-receipts and mobile wallet.

Security and Compliance

Operated in a manner consistent with the Deposit of Statement Monies Act (15 ILCS 520), the Local Government Acceptance of Credit Cards Act (50 ILCS 345), PCI Data Security Standards, and prevailing credit card industry rules. ePAY offers participants PCI support and administration tools.

Competitive Pricing

Multiple pricing and settlement options give participants the choice between paying credit card processing fees or passing those fees onto their constituents.

Customer Care

Dedicated help desk for participants and constituents, in addition to PCI compliance support. 95% of participant tickets are resolved within one day.

Contact Us

Sales: 217-524-1427 | Support: 866-831-5240
www.illinoisePAY.com



Industry Expertise

ePAY staff are knowledgeable in electronic payment processing. They use their expertise to acquire the latest and most secure payment technology and assist participants in finding solutions that best suit their needs.

Investment Earnings Potential

Participants have the opportunity to earn greater returns on their balances and enjoy immediate access to their monies as part of The Illinois Funds, a S&P AAAM rated Local Government Investment Pool.

Easy Application

No contract or request for proposal required. Government agencies in Illinois are able to leverage the economies of scale provided by the Treasurer's master processing contract.

Partners



Township Officials
of Illinois



Illinois Municipal
Treasurers

