



Community Reinvestment Activities Complaint Form

Tracking
Office Use

> **Your Name:**

Your Name: _____
 Name of Business (if applicable) _____
 Address: _____
 City, County, State, Zip: _____
 Phone Number: _____ Fax Number: _____ E-mail Address: _____

> **Financial Institution:**

Financial Institution Name: _____
 Street Address: _____
 City, County, State, Zip: _____
 Phone Number: _____ Fax Number: _____ E-mail Address: _____

> **Does this financial institution have a state deposit? YES NO**

Financial institutions with state deposits are listed at www.illinoistreasurer.gov under the Financial Institutions > Linked Deposits & Access to Capital menu item.

> **Do you believe the financial institution is making an effort to provide community development investment that promotes and increases homeownership and foreclosure prevention to benefit low- to moderate-income or rural communities? YES NO N/A**

> **Do you believe the financial institution is making an effort to provide banking and savings products to customers in low- to moderate-income and rural communities? YES NO N/A**

> **Do you believe the financial institution is making an effort to market small business loans to minority-owned, female-owned or rural businesses within its community? YES NO N/A**

> **Describe your interaction with the financial institution which leads you to believe it is not fulfilling its community reinvestment commitment. This should be the basis of your complaint.**

> **Suggest a solution to this problem:**

Please mail this complaint to:
The Community Commitment Monitor
Officer of the Chief Investment Officer
Illinois State Treasurer's Office
100 W. Randolph St, Suite 15-600
Chicago, IL 60601

DISCLAIMER: The Illinois State Treasurer's Office will review this complaint and may contact the complainant for further information. A complaint will not automatically result in a suspension of a deposit but may result in other remedial action. Note that the information submitted may be disclosed to: Financial institutions that are the subject of the complaint or inquiry; Third parties to the extent necessary to obtain information that is relevant to the resolution of the complaint or inquiry; and/or Third parties for enforcement, statutory, regulatory, or security purposes.

If preferred, you can email a scanned copy of the complaint to CommunityCommitment@illinoistreasurer.gov
For questions contact (312) 814-8950 or CommunityCommitment@illinoistreasurer.gov