

Office of the Illinois State Treasurer

Michael W. Frerichs

Sole Source Procurement Notice

Additional Licenses under Interactive Voice Response Services Agreement  
for the Unclaimed Property Division

DiRAD Technologies, Inc.

May 14, 2020

**I. Introduction**

The Office of the Illinois State Treasurer (“Treasurer”) is issuing this Sole Source Procurement Notice pursuant to Section 2025(e) of the Office of the Treasurer Procurement Rules, 44 Ill. Admin. Code Part 1400.

The Treasurer entered into a contract on November 8, 2018 with DiRAD Technologies, Inc. (“DiRAD”) following a public request for proposals process for Interactive Voice Response Services. Now, the Treasurer seeks to amend that contract to increase the number of purchased licenses from 40 to 55, which change is desirable in the management of voice services provided to constituents seeking unclaimed property.

**II. Chief Procurement Officer**

The Chief Procurement Officer who will perform this Sole Source Procurement is:

Ms. Maria Oldani  
Chief Procurement Officer  
Illinois State Treasurer’s Office  
1 East Old State Capitol Plaza  
Springfield, IL 62701  
[MOldani@illinoistreasurer.gov](mailto:MOldani@illinoistreasurer.gov)

**III. Name of Proposed Sole Source Vendor**

DiRAD Technologies, Inc.  
9 Corporate Drive  
Clifton Park, NY 12065

**IV. Brief Description of What Vendor Will Do or Provide**

This amendment will allow improved response by ensuring additional staff are available to respond to phone calls received by the Treasurer’s unclaimed property division.

**V. Contract Price**

The monthly cost of this contract will increase by an estimated \$2,400, which will create a total, potential increase of approximately \$69,600 during the initial term of the Agreement.

**VI. Reason Why DiRAD Technologies, Inc. is Determined to be the Sole Economically Feasible Source**

This is appropriate under 44 Ill. Adm. Code 1400.2025(b)(1), (b)(12) & (c). Compatibility of service is a paramount consideration because DiRAD provides the relevant services to the unclaimed property division; it would create large inefficiencies to attempt to utilize another provider to provide partial Services for unclaimed property. In addition, this is a change to an existing contract germane to the original contract (allowing for additional costs incurred for an existing service). This change is also necessary and desirable to ensure a timely response to received phone calls. As such, this change can best be accomplished by the contract holder, DiRAD, which is currently offering the exact same services sought.